



## Informational Notice: DSB Production brief FIX disconnect around Wed February 27 10:07 AM UTC

### Audience: DSB Production FIX Users

This is an informational notice to our production FIX users who may have suffered a brief disconnection around 10:07 AM UTC February 27th 2019. One of our production FIX servers encountered a timeout, but this was resolved immediately. The sessions that were disconnected due to the issue and reconnected immediately to one of our alternative FIX endpoints. The DSB is currently investigating the root cause of this issue and will provide further information in due course. This is the same issue that was last encountered at 16:21 PM UTC on January 15th 2019. The reference number of this issue is [GitHub 9](#)

If further assistance or clarification is needed regarding this notification please revert back to us and we will respond accordingly.

Please contact [technical.support@anna-dsb.com](mailto:technical.support@anna-dsb.com) for all support & connectivity issues

As defined in the [DSB Privacy Policy](#), you are receiving this Change of Service notification because you are a user of the DSB. If you do not wish to receive this type of email please click [here](#) to unsubscribe.